

Maintracts Services COVID-19 Policy

- Engineers to check their temperature daily and must report, self-isolate and arrange to be tested if they display any symptoms
- We will be contacting customers to check whether they are symptomatic or have been diagnosed with having the virus. In either instance we will not attend the property.
- Call customers prior to key collection and sanitise keys before returning them.
- Customers/tenants will be asked to clear any working areas where we require access, open all doors required to undertake the work and to open windows in the working area if possible.
- Engineers to wash their hands for a minimum of 20 seconds before and after every job. They will also wash their hands when necessary in between and use hand sanitiser if facilities are not available
- No handshakes on arrival
- Observing social distancing, keeping a minimum of 2 metres at all times. We trust our customers and their tenants/staff will support our engineers and maintain a safe distance also.
- Our engineers all carry personal protective equipment that can safeguard the working environment. They are carrying antibacterial wipes and using fitted respirator masks and gloves. They also carry over suits for situations that may require these also.
- We are safely disposing of waste and any other associated equipment from the property on completion of the work.
- We are providing our engineers with regular updates as they are issued by the government and HSE.